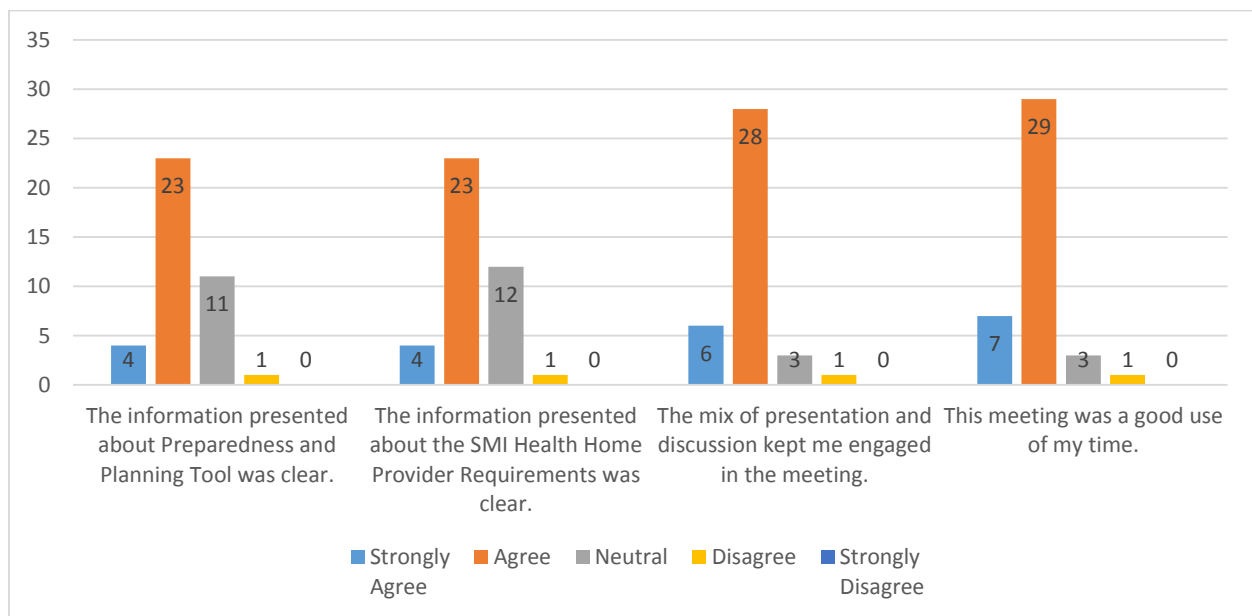
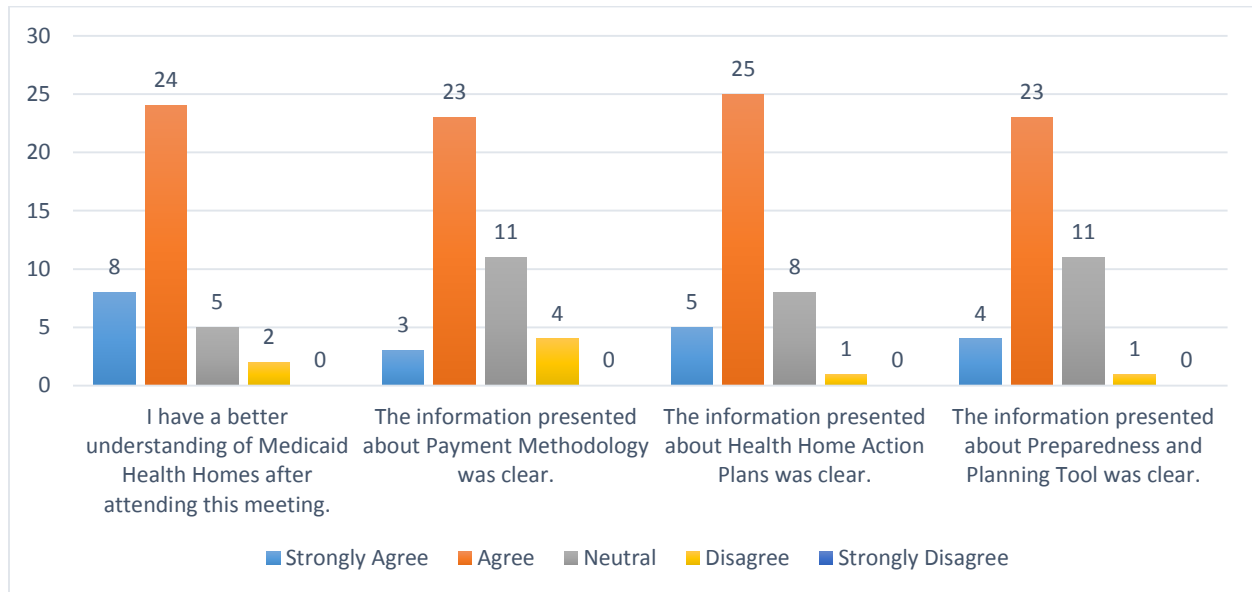




WICHITA STATE UNIVERSITY

## Participant Evaluation Summary Health Homes Stakeholder Meeting January 21, 2014



When asked, “What was the most helpful part of the meeting?” participants provided a variety of responses that included:

- Small group discussions
- Rate discussion
- Document review
- Hearing the questions from others in the room and the responses to those questions
- Networking opportunities
- Information about the SPAs and Provider requirements

When asked, “What was the least helpful part of the meeting?” some participants indicated that they felt that much of the information provided was focused on the MCOs and not detailed enough yet for potential partners. Others indicated logistical challenges such as difficulty hearing discussions and lunch being too long. Participants expressed a desire to have more detail regarding number of partners per area and what services will be provided by the MCOs directly, as well as increased time for questions to the MCOs regarding subcontract issues.

Suggestions for improvements that could be made for the next Stakeholder meeting included:

- Presentation information & handouts provided in advance to allow for better preparation for discussion
- More information about rates for each SPA
- Detailed information from KDHE & MCOs including timelines, defined services of MCOs v. Health Home Partners (HHP), increased clarity about roles/responsibilities of MCOs & HHPs
- Provide specific answers to questions that were identified in this meeting
- Increased focus on potential consumer concerns and how to clearly communicate changes to consumers
- Increased access to leaders for questions during group discussions
- Divide small groups up by stakeholder group
- Increased information and support regarding the Learning Collaborative